



Information on Hiring a Part-time Helper

Thank you for choosing Fair Employment Agency! At the Fair Employment Agency, we strive to make your experience in hiring a domestic helper as effortless as possible. We understand that you might need a helping hand while we process the documents for your future domestic helper. To help you find a part-time helper, we detail important information and websites you need to know in this brief guide.

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I. Introduction

Hiring of part-time domestic workers in Hong Kong can be done through direct hiring or agencies. Usually, part-time workers hired through an agency can only assist in specific tasks such as cleaning service or childcare.

II. Direct Hire

Direct hiring for part-time domestic workers is usually advertised through online forums such as Geoexpat and Asiapat or through the online portal provided by the Labor Department. Employers need to be aware that hiring a foreign domestic worker (FDH) currently working for a full-time employment visa is illegal and doing so risks heavy penalty by the Hong Kong government for both parties.

For more information please refer to the Hong Kong Government's website:

<http://www.gov.hk/en/residents/employment/recruitment/localdomestichelper.htm>

III. Part-time Domestic Worker Agencies

To save your time in doing research, we have put together a list of part-time domestic worker agencies for you.

Part-time Cleaning Service

1. Prestige Home Services

Address: Flat 2, 20/F., Tak King Industrial Bldg, 27 Lee Chung St., Chai Wan, Hong Kong

Phone: (852) 2893 7387

Email: info@phshk.com

Website: <http://www.phshk.com/>

The helpers

- English-speaking local domestic workers
- Not trained by the agency or other entities
- Recruited based on years of experience

Service & Transportation Fee

Hourly Plan	Description	Fee
Home Pro 12 hours	4 x 3 hours per visit	HK\$ 1199
Home Pro 16 hours	4 x 4 hours per visit	HK\$ 1599

One time / weekly / monthly packages are available upon request. Customers will be charged with transportation subsidies which will depend on the work location.

Service hours

From Monday to Saturday, from 9:00am to 6:30pm

Insurance for part-time domestic workers

Prestige covers workers' insurance.

2. Merry Maids

Address: Unit E, 20/F, Sun Ying Industrial Centre, 9 Tin Wan Close, Aberdeen

Phone: (852) 2857 4038

Email: mmaids@merrymaids.com.hk

Website: <https://www.merrymaids.com.hk/en>

The helpers

- Local helpers, speak little English
- Trained by Merry Maids' quality control department
- Screened and trialed
- No coverage for missing or damaged goods

Service & Transportation Fee

Hourly Plan	Price	Average Price per Visit
4 x 4 hours	HK\$ 2,320	HK\$ 580
8 x 4 hours	HK\$ 4,480	HK\$ 560
12 x 4 hours	HK\$ 6,480	HK\$ 540

Service coupons are valid for 6 months from the date of purchase. They are non-refundable and non-transferrable.

Transportation fee is variable. For regular services (e.g. in Wan Chai), transportation fee is not needed. The exact price quotation is available upon request via the website application form.

Service hour

Two shifts of cleaning services (9:00am-1:00pm and 2:30pm-6:30pm). Special arrangement for evening service is available.

Insurance for part-time domestic workers

Workers' insurance is covered by Merry Maids.

3. Lazy

Whatsapp: (852) 5577 8724 (Office Hours Only)

Email: support@lazy.com.hk

Website: <https://www.lazy.com.hk/eng/homecleaning>

Service & Transportation Fee

- Deep Cleaning Services
Post Renovation, Spring Cleaning, Pre-move in Cleaning
- Home Cleaning Services
(Living room, Dining room, Bedrooms, Kitchens, Bathrooms)
Clean, dust and vacuum, Dust window sills, Wash floor etc.
- Other Services (optional)
Home Chef, Infant Care, AC Cleaning, VOC Removal, Pest Control, Indoor Disinfection

All plans include:

1. Dedicated customer service
2. Flexible booking management option

Services Plan	Description	Average Price
One Time Plan (minimum 3 hours)	- Limited option to swap cleaner - May not be the same cleaner	\$125 /Hr
Weekly Plan (minimum 3 hours)	- Unlimited option to swap cleaner - Same cleaner	\$105 /Hr
Bi-Weekly Plan (minimum 3 hours)	- 12-24 cleaning sessions - A minimum of 3-6 months commitment	\$110 /Hr

Service Hour

Monday to Friday: 9:00am - 6:00pm

Saturday: 9:00am - 1:00pm (except public holidays)

Remarks:

The pricing above includes transportation fee except for remote areas. The additional charge after 6:00pm would be \$20 per hour. Transportation fee might be charged for certain locations. Cleaning equipment and vacuum cleaners will not be provided.

Cleaners reserve the right to refuse to perform any cleaning tasks that they deem it as a life and health risk, e.g. cleaning of an object or area at a high location and requires climbing

4. HelperGo

Address: 1/F, On Luyuan Building, 25 Des Voeux Road Central, Central

Whatsapp: (852) 5544 8900

Email: hk@helpergo.co

Website: <https://www.helpergo.co/>

Services Plan - Cleaning	Description	Average Price
Repeat service	<ul style="list-style-type: none">- Weekly/Fortnightly Service- Best rated helper- Premium customer support- same helper- more favorable- Change time for free	\$99 / Hr
Single service	<ul style="list-style-type: none">- One-time service	\$115 / Hr

Services Plan - Child care	Description	Average Price
Short Term	<ul style="list-style-type: none"> - Over 800 professional and experienced local babysitters - All are carefully interviewed and verified - Make sure that your child/toddler receives good care - Via HelperGo's web/app platform, customer can confirm and view the babysitter's profile - Easy to identify and verify the assigned babysitter for the job - Charge upon job completion <p>Additional Services:</p> <ul style="list-style-type: none"> - Meal Preparation - Simple Cleaning - Starred Helper - Ad hoc babysitting 	\$90 / Hr

Remarks:

For surcharge services, special charges and optional additional fee, please refer to their website.

For the services booked through our platform, HelperGo will provide additional protection if the loss caused by the negligence of the helper causes the customer, but this rarely happens.

5. Smart Living

Address:

(Hong Kong Island & Outlying Islands): Unit No. 3A, 1st Floor, Tsui Wan Shopping Centre, Tsui Wan Estate, Chai Wan

(Kowloon): 3/F, 50 Ma Tau Chung Road, Tokwawan

(New Territories): 5/F, Yan Oi Tong Centre, 18 Kai Man Path, Tuen Mun

Room 1810, 18/F, Parklane Square, 2 Tuen Hi Road, Tuen Mun

Hotline: 182182

Email: erbhk@erb.org

Website: <https://www.erb.org/smartliving/en/main/>

Services Plan	Description	Average Price
Home and Nursing Services	- Household cleaning - Washing and Ironing - Preparing meals - Elderly care - Pet care and Plant care	\$85-125 /Hr (For reference only)

Registration:

1. App Registration (Chinese version only): Employers can now install the brand new “ERB Home Services” App and register vacancy anytime, anywhere in a quick and more convenient way.
2. Online Registration: Fill in the Vacancy Registration Form posted on the Smart Living website. Employer will receive a phone call from the “Smart Living – Regional Service Centre” to confirm the registration details one working day after submitting the completed Vacancy Registration Form.
3. By Phone: Call the ERB hotline on 182 182 or contact a Smart Living - Regional Service Centre direct.
4. Fax, Mail or In Person: Download Vacancy Registration from their website, or obtain the form from any Smart Living - Regional Service Centres. Please send the completed form to a Regional Service Centre by fax, by mail or in person.

Part-time Child care

1. Rent-A-Mum

Mail: GPO Box 7301, General Post Office

Phone: (852) 2523 4868

Email: rentamum@netvigator.com

Website: www.rent-a-mum.com

The childcare workers

- Native/ nearly-native English speakers
- Qualifications vary from professional child care-giver and maternity nurse to housewives and grandmothers

Service Plans	Description	Price
Professional Nanny Placement	Children	Price upon request
Maternity Services	Newborn (+ older children)	Price upon request
Babysitting Services	Newborn	Price upon request

Service & Transportation Fee

Transportation fee is variable.

2. Hong Kong Family Welfare Society

Address: Room 2010, 20/F., Southorn Centre, 130 Hennessy Road, Wanchai

Tel: (852) 2527 3171

Email: hoffice@hkfws.org.hk

Website: <https://www.hkfws.org.hk/how-we-help/child-care-services/neighbourhood-support-child-care-project1>

Neighbourhood Support Child Care Project

Services	Description	Service Hour	Price
After School Care	Primary and secondary school students	<u>Different centres have different opening hours:</u> 1. Women and Family Enhancement Centre: https://www.hkfws.org.hk/en/find-help/by-district/hongkong-island/8 2. ATAA Jockey Club Tseung Kwan O Youth Square: https://www.hkfws.org.hk/en/find-help/by-district/new-territories/12	Depends on the district you live in (Call the number above for details)
Kindergarten Support Service	Kindergarten students	Mon - Fri: 9:00am-1:00pm 2:00pm-5:30pm	

Remarks

One free meal would be provided for the child for every 4 consecutive hours of service.

For service over 5 hours per day or 40 hours per week, a 10 % discount will be offered.

3. Friends of the Family (Hong Kong) Social Enterprise

Address: Unit 1101, 11/F, Chao's Building, 143-145 Bonham Strand East, Sheung Wan, Hong Kong

Tel: (852) 5404 8005

Email: info@babysitter.hk

Website: <https://www.babysitter.hk/en/direct/>

Service Guarantee

- All sitters have at least 3 years of childcare work experience.
- All sitters have obtained certification from childcare or post-natal care courses recognized in HK.
- All sitters have returned a clean background check.

Services	Description	Price
Temporary Childcare Service	Basic care: Feeding, Bathing, Cooking and other needs for the babies/children Ensure babies/children safety during the service period Perform simple activities with babies/children (e.g. play, story-telling, games, go to park) Escort children to school / classes or back home.	\$120/hr (10% discount will be offered for booking of more than 50 hours)

Services Hours:

Mon-Fri: 10:00am-6:00pm

Sat & Public Holidays: Off

Remarks

- Additional requirements would require extra surcharge:
- Night Time Service (after 10pm) + HK\$10/hour
- Fluent English Speaking + HK\$20/hour
- Housework / Cooking for the family + HK\$10/hour

- Remote Location + transport allowance accordingly

4. Nanny & Me

Tel: (852) 5114 2383 / 5114 3596

Email: info@nannyand.me

Website: <https://www.nannyand.me/>

The Childcare Workers

- Provides professional help
- Maternity nurses are experienced and are qualified specialists
- Background-checked and went through a three-stage interview

Services	Description	Price
Part-time nannies	Flexible help with taking care with babies	Discussed upon contact
Babysitter	A minimum of 4-hours booking	\$150 per hour

Service Hours and transportation fee

Discussed upon contact

5. Homeasy Maternity Service

Address: Unit 5A, 3/F, Sun Cheong Industrial Bldg, 1 Cheung Shun St, Lai Chi Kok

Tel: (852) 2776 2900

Email: info@homeasy.com

Website: https://www.homeasy.com.hk/eng/maternity_service/index.html

The Childcare Workers

- Rich experience and went through demanding training
- Took many related programmes to meet customers' needs

Services	Description	Price
6 daily working hours	Baby-feeding, pamper-replacing, bathing, cleaning of umbilical cord, clothes and milk bottles	\$8000/month up
8-10 daily working hours		\$9000/month up
In-house Carer		\$20000/month up

Remarks

- Service could be customised upon request
- After signing the contract, employees will be provided with an free insurance for a year
- Service procedures available on website (https://www.homeasy.com.hk/eng/maternity_service/flow.html)

Part-time Confinement lady/Infant care

1. DreamCare

Address: Unit 603, 6/F, Tower 1, Admiralty Centre, 18 Harcourt Road, Admiralty

Tele: +852 3629 7425

Email: : info@dreamcare.com.hk

Website: <http://dreamcare.com.hk/>

Service	Description	Price
Postnatal	take special care for postpartum mom and newborn baby	Price upon request

Remarks

- Confinement Ladies are able to speak English
- They have served expat families and understand the western culture very much
- They can work for 24 hours shift, day time or night time, depending on your needs

2. E-Mother Care

Address: Rm C, 14/F, Hing Lee Commercial Bldg, 12-14 Shanghai Street, Jordan

Tel: (852) 3583 2543

Email: emother38@gmail.com / info@emother-care.hk

Website: <http://emother-care.hk/>

Service	Description	Price
Postnatal	Baby Care : Milk feeding, napkin changing, bathing, cleaning umbilical cord, washing baby clothing and sterilising milk bottles, etc.	Price upon request

	Postnatal Mother Care : Postnatal menu, including nutritional soup	
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3. Homeasy Maternity Service

Address: Unit 5A, 3/F, Sun Cheong Industrial Bldg, 1 Cheung Shun St, Lai Chi Kok

Tel: (852) 2776 2900

Email: info@homeasy.com

Website: https://www.homeasy.com.hk/eng/maternity_service/index.html

The Workers

- Rich experience and went through demanding training
- Took many related programmes to meet customers' needs

Services	Description	Price
6 daily working hours	Preparing nutritious stews, soups and drinks, guiding mothers how to feed babies, identifying babies' specific needs when they cry, helping mothers	\$8000/month up
8-10 daily working hours		\$9000/month up
In-house Carer		\$20000/month up

Remarks

- Service could be customised upon request
- After signing the contract, employees will be provided with an insurance for a year
- Service procedures available on website (https://www.homeasy.com.hk/eng/maternity_service/flow.html)

4. The Nanny Experts

Address: 23/F, On Hong Commercial Bldg, 145 Hennessy Rd, Wan Chai

Tel: (852) 6295 6051

Email: hello@thenannyexperts.hk

Website: <https://www.thenannyexperts.hk/>

The Workers

- Specialized in placement of professional nannies, bay-sitters and maternity nurses
- Passionate about connecting people who have the knowledge and can provide support

Services	Description	Price
Tailored employment contract	Contract signing and follow-up services (e.g. offering tips and advice, answering enquiries)	Discussed after contact

Business Hours

Mon-Fri: 9:00am-7:00pm

Sat: 9:00am-2:00pm

Sun: Closed

Elderly Care

1. Ever Care Family First

Tel: (852) 3905 4000 / (852) 6114 5440 (WhatsApp)

Email: info@yourevercare.com

Website: <https://www.yourevercare.com/>

Companion Care services

- Assistance with light exercise and outdoor activity
- Companion Visits – doctor visits, scheduling, reading, correspondence, hobby sharing
- Cognitive stimulation – memory games & recreational activities Friendly and supportive conversation
- Home monitoring and respite Care

Service Fee

Price upon request

2. Life Extension

Address: 998 Canton Road, Kowloon

Tel: (852) 2790 7290 / (852) 6702 1252 (WhatsApp)

Email: info@life-extension.com.hk

Website: <https://life-extension.com.hk/>

Healthcare & Personal Care Worker Services

- Personal hygiene and grooming, including feeding and bathing
- Simple wound care and dressing changes
- Measuring and recording vital statistics
- Lifting, mobilization, transport and transfer
- Escort, with basic care and first aid

Service Hours

Most of service calls are by appointment, 24/7 service

Service Fee

Price upon request

3.Active Global

Address: Unit A, 11/F, Gold Swan Commercial Bldg, 438-444 Hennessy Rd, Wan
Chai (MTR Causeway Bay Exit B)

Tel: (852) 3426 2909 / (852) 5115 5193 (WhatsApp)

Email: hk@activeglobalcaregiver.com

Website: <https://www.activeglobalcaregiver.hk/>

The helper

- Provide on-site care services and home care
- Escort services, rehabilitation activities

Service	Description	Price & Hours
Home-Based Care Services	Elders eligible for the “Community Care Service Voucher” e.g. patients with dementia, diabetes, special care needs, mobility difficulties etc.	HK\$4,130, \$5,970, \$7,460, \$8,380 and \$9,870 Vary from 1-12 Hours

Application Method

- The Social Welfare Department will send invitation letters directly to eligible elderly persons on the Central Waiting List to invite them to join the Second Phase of the Pilot Scheme.
- Qualified Elders can apply for the community vouchers after receiving the invitation letter.

Services hours:

Mon-Fri: 9:00am-6:30pm

Sat: 9:00am-5:30pm

Pet Care

1. Furrenz Pet Sitters HK

Tel: (852) 8199 9813 / (852) 9168 4996

Email: info@furrenzpetsitters.com

Website: <http://www.furrenzpetsitters.com/#about-section>

Services	Description	Price
Cat Sitting	Feeding, changing water	30mins-\$190 60mins- \$230 etc.
Dog Walking/Sitting	Daily email updates with pictures of pets	30mins-\$195 60mins- \$235 etc.
Overnight Pet Sitting	Medication(Complimentary) Water plants / pick up mail / take out garbage(Complimentary)	<12 hours (e.g. dinner to breakfast)-\$600 >12 hours (e.g. dinner to lunch)-\$700
Small Animal Sitting		30 min - \$135
Pet Grooming	Bathing, brushing, blow drying, ear cleaning Done by sitters with grooming certificates Done at the comfort of dog's home Dogs only - All sizes welcome	Bath only - \$400 Bath + trim - \$600

Remarks

- Additional 50% day charge for general public holiday Pet Care Services (excluding normal weekends)
- Travel surcharge - no charge if total return cost under \$20, if more charge difference

2. Max Love Cat & Pet Sitting Hong Kong

Address: 1/F, 151 Kam Sheung Rd, Yuen Kong Tsuen, Yuen Long

Tel: (852) 5411 7038 / (852) 6445 2306 (English)

Email : catsittinghk@gmail.com

Website: <https://maxlove-petsitter.com/en/contact/>

Pet Sitter

- All of our pet sitters are first aid trained and certified

Services	Description	Price
Pet Sitting (For Cats, dogs, small animals and reptiles such as rabbits and turtles)	<ul style="list-style-type: none">- Feeding/Water- Medications- Daily litterbox care- Dog walking- Play time- Lots of love & petting- Home security- Cleanup- Mail, trash & plant care- Daily Whatsapp or email with photos- Musical therapy	\$300/visit (2 animals), Duration: 60 mins +\$20 for each additional animal +\$50 for large dogs i.e. 2 visits per day = \$600 *Transportation fee is included

Remarks

A deposit of HKD\$200 is required prior 3 days of service to guarantee pet sitting service